

Coverage under this Warranty

Accurate Dorwin Inc. (ADI) warrant that certain products identified below will be free from defects in materials and workmanship from the date of substantial completion for a minimum of one (1) year, except where otherwise stated in the time periods described herein. The provisions of this consumer warranty agreement (hereafter "warranty", and where "warranty" is issued shall apply to the warranty coverage for that specific product referred to) apply to ADI manufactured products from and including March 1, 2017.

Where varied warranty specifications are requested, a separate document will be provided for the project. This document would need to be submitted in the event of a claim.

This warranty is subject to ADI's standard terms and conditions and all exclusions, limitations, disclaimers etc. contained herein. Notwithstanding unless otherwise stated below all warranties expressed below are a flow through of the warranty provided to ADI by its supplier. At no time will ADI be liable to provide any warranty coverage beyond that provided by the supplier.

This warranty is for the benefit of the Original Consumer (original purchaser of the product and the original owner of the building in which the Product is installed) if the Product (hereinafter the "Consumer") when purchased from ADI, an authorized ADI dealer, distributor, contractor or builder and shall not be transferable from the Owner subsequent transferee, unless otherwise stated below.

ALL WARRANTIES ARE SUBJECT TO THE CONDITIONS, EXCLUSIONS, DISCLAIMERS AND LIMITATIONS THAT ARE SET OUT IN THIS DOCUMENT.

Warranty Details:

Aluminum Curtain Wall – ADI hereby warrants the aluminum curtain wall against defects in workmanship or malfunction under normal usage for a period of one (1) year from date of substantial completion.

Aluminum Framed Entrances – ADI hereby warrants the aluminum doors and frames against defects in workmanship or malfunction under normal usage for a period of one (1) year from date of substantial completion.

Aluminum Windows – ADI hereby warrants the aluminum windows against defects in workmanship or malfunction under normal usage for a period of one (1) year from date of substantial completion.

Glass and Glazing – Accurate Dorwin Inc. hereby warrants the glass and sealed units against defects in workmanship or malfunction under normal usage for a period of one (1) year from date of substantial completion.

This warranty include the replacement of sealed units which exhibit inter-pane dusting or misting within five (5) years from the date of substantial completion. After one (1) year installation charges shall apply where the product has been installed by Accurate Dorwin.

This warranty is only made with respect to the products manufactured or services directly provided by Accurate Dorwin. Accurate Dorwin will not be responsible for the glass provided by third party suppliers, through Accurate or directly to the customer.

There is no warranty on glass breakage or cracking unless results due to glass manufacturer defect or due to installation error where installed by Accurate Dorwin. This warranty is null and void if film and/or interior coverings are applied. This warranty excludes defects or damages from neglect, vandalism, misuse, natural disasters, accidental breakage, stress cracks from improperly installed product, excessive heat exposure, sloped application, high vibration environment, and improper maintenance

CONDITIONS, EXCLUSIONS, DISCLAIMERS, AND LIMITATIONS

- 1) No representative of ADI shall have the authority to change, modify or expand this warranty and any purported modification to this warranty shall be no force and effect.
- 2) The original warranty shall not be extended by any such repair or replacement, but the original warranty shall continue in effect and be applicable to the repaired or replaced part(s).
- 3) ADI reserves the right to discontinue or modify any product line. In the unlikely event that any of the original parts or components are no longer available, ADI will substitute parts or components of comparable quality.
- 4) ADI does not provide a warranty for any parts and/or materials supplied by others.
- 5) ADI does not provide a warranty for products that have not been paid for in full. Warranty becomes null and void if full payment is not made within 30 days of substantial completion.
- 6) This warranty covers only those material defects as specified herein and does not include defects or damage caused by accidents, fire, flood, hail or other Acts of God, extraordinary impact, vandalism, riot or civil disorder, misuse, mildew, damage caused by pressure washing, modifications not per- formed by ADI, abuse, localized heat which causes excess temperature differentials, harmful fumes, vapors or chemical pollutants in the atmosphere, building settlement, structural failure of walls or foundations or failure of product on account of building construction or design.
- 7) This warranty is made in lieu of all other expressed or implied warranties and extends only to the original consumer. In no event shall ADI be liable for any incidental or consequential damages of any kind, or resulting from any defects, or for any delays in performance of this warranty due to circumstances beyond its control
- 8) In no event will ADI's liability exceed the price paid for the affected product or component.
- 9) Customer will be responsible for installation care and maintenance as per industry standard. Failure to perform maintenance will null and void this warrantee. Refer to Care and Maintenance Manual.
- 10) Notwithstanding the warranty described in this document as not time will ADI be responsible for any labour involved in warranty claim where ADI did not install the product.
- 11) Notwithstanding the warranty described in this document the warranty provided is a flow through of the warranty provided by ADI's suppliers. At no time will ADI be liable to provide any warranty coverage beyond what ADI's supplier continues to provides. Should ADI's supplier not honor or provide the warranty coverage for whatever reason, ADI shall not be responsible.

Process for Warranty Claims

- 1) Upon discovery of a potential warranty claim, contact ADI directly;

Mail: Accurate Dorwin Inc.

1535 Seel Ave

Winnipeg, MB R3T 1C6

Email: residentialservice@accuratedorwin.com

- 2) You will be required to provide the following information to make a claim:
 - a. Clear high resolution pictures from multiple angles and written description of the claim and the date first detected
 - b. Proof of Purchase and Proof of Any Specific Warranty Provided
 - c. Full name, address and phone number of original consumer
- 3) After submitting the claim, ADI will review the claim and contact the consumer to advise on status of warranty claim.
- 4) ADI shall have the right to charge a service fee the event that an on-site inspection is required or requested by the consumer. ADI shall reimburse the consumer for the full amount of the fee if the claim is determined to be covered by this warranty upon investigation of defect. After determining the nature and the extent of any product failure, if required under the warranty, a replacement will be supplied, or the defect repaired at ADI's option.